

Case Study

WCG ThreeWire – Enrollment Assistant™ Support for Studies with Difficult-to-Recruit Patients

Psoriatic Arthritis

Challenge

A Top 10 Biopharma client contacted WCG ThreeWire for support when their ongoing psoriatic arthritis studies had fallen behind on their enrollment. With the need to support two ongoing protocols, the client had identified 70 sites for each protocol that needed WCG ThreeWire support. Before WCG ThreeWire intervention, there were only 26 total enrollments across both protocols several months into the program. With the timelines falling further behind every day, WCG ThreeWire acted quickly to provide a customized solution for bringing the studies back-on-track.

Solution

Upon the start of WCG ThreeWire support, site fatigue caused by lack of resources at the sites had been identified as the preliminary bottleneck causing severe delays in enrollment progress. The study sites lacked the bandwidth to properly screen, refer, and follow-up with patients in a timely manner. This challenge was exacerbated further due to the complexity of the patient population, who needed significant attention and resources committed to them throughout the enrollment process.

WCG ThreeWire implemented a customized solution to ease the recruitment burden by placing **Enrollment Assistants™** (EAs) throughout the sites. EAs were brought in to identify new patients through **Chart Review™**, perform **Community Outreach** into areas with potential patients, and to follow-up with all patients within 24 hours of referral to ensure they were not lost due to stagnation.

Results

Through WCG ThreeWire support, the studies are back-on-track towards their original enrollment timeline. With the burden reduced at the sites, team members were reassigned to other areas of need leading to more efficient processes. Since WCG ThreeWire started their support, EAs have screened **16,585** patients, resulting in **8,513** referrals and **177** enrollments.

WCG ThreeWire EAs have lead to the enrollment of

6.8x

more patients since their implementation

Due to the success of WCG ThreeWire support, the client asked to extend their support for an additional 8 months.



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