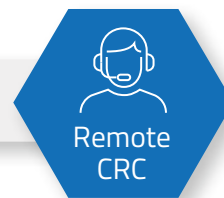


# Remote Clinical Research Coordinator Service



## What Are Remote Clinical Research Coordinators?

Remote Clinical Research Coordinators (CRCs) are highly trained, clinical research professionals who provide remote site support to overburdened study teams in need.

Acting as an additional member of the site team, WCG CRCs can alleviate the administrative burden and staffing shortages caused by the impact of COVID-19. As part of their function, WCG CRCs are a helpful resource and friendly voice for patients that may be experiencing frustrations due to the uncertainty of the clinical research landscape.

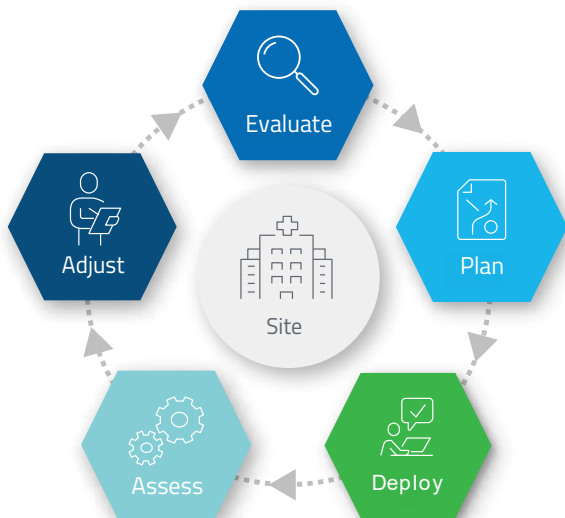
## How Can Remote CRCs Support My Study Sites During the COVID-19 Pandemic?

Widely used prior the pandemic, WCG's Remote Clinical Research Coordinator Services provide a timely solution for sponsors and sites to keep participants engaged in a clinical trial regardless of whether the study may be on hold, facing delays or pivoting to a remote model.

### Available services include:

- Assist in completing feasibility and startup documentation
- Remote chart review to build backlog of potential patients
- Remote screening and education of potential patients
- Perform remote patient follow-up visits
- Keeping current study participants engaged
- Support for source document creation for the site
- Perform remote data entry and query resolution for the site
- Complete data safety checks with patients
- Ensure timely handling of safety documents and alerts to maintain compliance

### COVID-19 Site Support Optimization Plan:



- 1 Evaluate the program status for studies facing complications due to COVID-19
- 2 Conduct remote scoping process for each study site to identify individual site needs
- 3 Implement a customized remote support strategy to ensure proper resourcing at each site
- 4 Assess performance through the evaluation of metrics collected in WCG's proprietary site database
- 5 Adjust program strategy as needed to optimize the performance of study sites