

# Case Study

## How We've Helped - EAs and Chart Review

### PHASE III CARDIOVASCULAR DISEASE (CVD) PROGRAM - US AND EUROPE

#### Challenge

A leading pharmaceutical company required assistance with **two studies in an eight-protocol cardiovascular disease (CVD) program**. In addition to needing more enrolled patients, the sponsor knew that **sites did not have adequate resources to run this time-intensive program**. Media outreach had been provided by another vendor, but participating study sites were not keeping up with media referrals, wasting time and money. By the time ThreeWire joined the program, **many referrals had not been followed up with in a timely manner, or not processed at all**.

#### Solution

ThreeWire initiated a pilot program using **Enrollment Assistants™ (EAs)** to provide on-the-ground support at a total of **18 global study sites**: 11 in the US and 7 in Europe. EAs would **process media referrals** (in the US only) and perform **ThreeWire's Chart Review™** process to identify protocol-eligible patients.

#### Results

ThreeWire EAs processed a total of **734 media referrals** in the US, with 63 patients consenting for screening and 18 patients ultimately randomized into the studies. ThreeWire EAs also **reviewed 11,837 patient records** between the US and Europe, generating 1,539 referrals, 136 consents, and 59 additional randomizations. **In total, ThreeWire contributed 77 enrollments for the study, and the sponsor was so pleased with our efforts that they expanded the scope of the program to include support for 250 global sites.**

*"...You have exceeded our expectations and have delivered remarkably during these past 6 months. When you got involved we were struggling more than I've ever experienced in any trial, and the manner in which you took ownership of this challenge was impressive."*

Executive Director

Top 5 Pharma Company

