

ACCESSIBLE AND AUDIT-READY

With WCG InvestigatorSpace's Virtual Training Platform, Endo Makes Study Training More Efficient, Less Costly and More Engaging

OVERVIEW

Since 2020, many sponsors have turned to virtual and on-demand study training, but Endo Pharmaceuticals Inc. was ahead of the curve. Since 2018, Endo has relied on WCG for virtual study training. **This partnership with WCG has helped Endo control training costs, make more efficient use of time, and reach more sites and individuals. Comprehensive, accurate and readily available training documentation helps Endo remain prepared for an audit.**

THE CHALLENGE

Endo was challenged with being able to produce, launch, and track appropriate training for sites.

Endo needed assistance to produce complex training modules to supplement training delivered at the SIV. Endo was also looking to have standardized training modules for Endo studies so that sites were not required to complete redundant training.

THE RESULTS



**BROADER REACH,
HIGHER ATTENDANCE**

Because anyone from a site can attend, attendance is higher. More sites are participating as well: Endo has seen at times as many as 100% of sites represented at a virtual meeting, which doesn't typically happen in a face-to-face one.



**PARTICIPANT
SATISFACTION**

Sites, as well as the meeting participants themselves, consistently report high satisfaction with both the on-demand and live virtual meetings. As Endo began to use WCG InvestigatorSpace's platform for internal meetings, the response was likewise positive.

OUR SOLUTION

a) Consistency

Endo needed to know that each site was receiving the same training, just as they would if they were all in the same room on the same day. On-demand virtual training ensures that the instruction is consistent across sites.

b) Clear, Accurate Documentation

Through its InvestigatorSpace platform, WCG provides this. It centralizes and organizes audit-ready clinical trial documentation and qualification data.

c) Training Expertise

Some training needs to be done face-to-face or at least in a live virtual format. Other training is best offered on demand. WCG helps ensure Endo chooses the right modality for the right audience.

d) Constant Access

All live training, such as Q&A sessions are recorded, transcribed, and housed in the InvestigatorSpace platform. Investigators and site staff have 24/7/365 access.

e) Meeting Support

Things can go wrong during a live virtual meeting, creating stress for the facilitator and distracting attendees from learning. A member of the WCG team is always available to resolve problems. WCG InvestigatorSpace also simplifies hosting by sending the invitations, tracking attendance, putting slides in order, and setting up quizzes and other interactive elements.

“We've learned through COVID the importance of decentralized trials and using all the technology at our hands. Why would we not be doing that with training? We have the technology to do excellent virtual training and we should embrace it.”

- CARRIE LEWIS, SENIOR DIRECTOR, STRATEGY, OVERSIGHT & TRAINING,
ENDO PHARMACEUTICALS INC.

