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Maintain Research Participant Engagement in Both Remote & Face-to-Face Settings

An emergency preparedness plan for catastrophic events or temporary disruption of research operations is a requirement for institutions that conduct clinical research. The COVID-19 pandemic-related interruption has led to a dramatic reduction and in many cases a complete stop in new recruitment, enrollment, and clinical trial activities worldwide. The pandemic also highlighted the need for incorporating virtual study visits and this need is increasing.

Remote visit and alternative patient engagement options are critical to ensure study participants' safety and engagement with research staff. Research continues when you can connect with your participants and WCG Velos eResearch is a powerful clinical research management system (CRMS) that supports patient-facing activities within its Participant Portal - regardless of disruption.

Research teams use WCG Velos Participant Portal to

Create secure patient portals for their studies within minutes

Collect data remotely from participant's home or in-person

Link study-specific questionnaires with study visits to maximize efficiency, safety, and compliance

Ensure patient privacy and bidirectional communication with clinical researchers

Facilitate patient engagement and education

Access outcomes data in a timely manner

Participant Portal Highlights

- Participants can complete electronic case report forms (eCRFs) onsite using a kiosk or offsite/at home using their personal computer or other device

- Collect electronic patient reported outcomes (ePRO) and electronic source (eSource) documents

- Track symptoms, quality of life measures, and other observations using standards libraries

- Set up participants' survey responses for a one-time questionnaire, or include multiple entries (for instance, a daily pain management form)

- Participants can easily view their visit schedule

- Secure login is HIPAA and CFR part 11 compliant

- Research teams can create:

  - Study-specific portals

  - Participant self-reporting portals

  - In-clinic patient kiosks

  - Registry follow-up portals.

Design and Technology

- Use WCG Velos' Form Designer technology to design CRFs, surveys, consent, and other forms for the Participant Portal

- Perform high-level configuration without impacting core system functions thanks to object-oriented software design

- Access through tablets, touch screen computers, and all major browsers

- Design specific information sets and participant forms for remote or in-person access in as little as 30 minutes

- Create study-specific patient logins, ensuring data security and privacy.

Summary

The COVID-19 pandemic has become the catalyst for many research sites as they reevaluate and modify processes in order to maintain ongoing clinical research. Velos' online Participant Portal was designed with simplicity in mind - which encourages compliance and timely communication between participants and care providers. It has now become pivotal to sustain and continue research.

Accelerate Research with WCG Velos

Backed by WCG's unmatched extensive resources and expertise, WCG Velos is a clinical research management solution designed to automate and centralize financial, operational, and administrative research activities. Leading research institutions, sites, and networks increase their profit, protocol, and regulatory compliance and centrally scale their research program with WCG Velos and its integration technology.

Find-out how WCG Velos can help you stay safely and securely connected with research participants.

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info@velos.com   www.velos.com   phone: 510-739-4010